1. Prerequisite – User must have Salesforce Admin Access.

**SalesForce Steps –**

1. URL - <https://login.salesforce.com/services/oauth2/token>
2. Username – [sumit.borse20230327231655@bmcremedyforce.com](mailto:sumit.borse20230327231655@bmcremedyforce.com)
3. Password – Sumit@123S4WCEhcqPuCuTwLzfeDvCmzni (password + security token)
4. Client ID - 3MVG9n\_HvETGhr3CK9btPKsTJTtU4AyrxEr2nxHYqSI528ZOWFjPXKM.1gK\_m8M06RBkFCgLRmAqC.7FBfWRd
5. Client Secret - 5BA586D3B14C2D870D0AED7EE591A134BE5165E2817B650FAAF2CFEE8DA4B1CF

**ServiceNow Steps**

**Create Connection and credentials**

1. Connection and Credentials > Name – RemedyForce > Type – Credential
2. Credentials – New
3. Name - RemedyForce Creds > User name - [sumit.borse0223@bmcremedyforce.com](mailto:sumit.borse0223@bmcremedyforce.com) > Password - Sumit@123 > Credential alias – RemedyForce`

**Install IntegrationHub Plugin**

**Create a new Action**